



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

B. Reilly BARRY et al.	Conf. No.: 5454
Application No.: 09/159,695	Examiner: Jaroenchonwanit, B.
Filed: September 24, 1998	Group Art Unit: 2143
Customer No.: 25537	
Attorney Docket No.: COS97087	
Client Docket No.: 09710-1121	

For: INTEGRATED CUSTOMER INTERFACE SYSTEM FOR
TELECOMMUNICATIONS MANAGEMENT

Commissioner for Patents
Alexandria, VA 22313-1450

RESPONSE UNDER 37 CFR 1.111

Dear Sir:

In response to the Office Action of July 15, 2005, please amend this application as follows.

AMENDMENT AND PRESENTATION OF CLAIMS 2

REMARKS 36